



SureFox for iOS v3.14

User Guide

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Chapter 1: Introduction

SureFox transforms iOS devices by creating a safe browsing environment on iPads and iPhones.

This makes the devices suitable for use as self-service web kiosks and data collection terminals for various types of businesses.

iOS Versions Supported

- iOS 8 and above

Key Features

- Restrict access to selected websites
- Password protected browser settings
- Import and Export of settings file
- Remotely install and configure SureFox Settings
- Browse local web pages
- Customizable homepage (thumbnail, wallpaper, website captions)
- Show or hide website address and loading indicator on title bar
- Disable device turning off due to inactivity

Chapter 2: Getting Started

This chapter will help administrators to understand how to download and install **SureFox** on the device, access the password protected **SureFox Settings** and specify the websites they wish to allow.

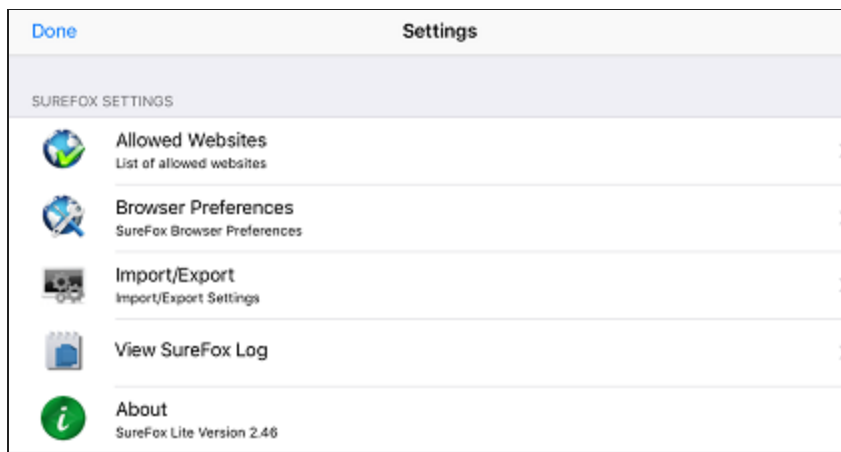
SureFox can be downloaded from [AppStore](#)

Access SureFox Settings

To access SureFox Settings, follow these steps:

1. Launch **SureFox**.
2. On **SureFox Home Screen**, tap anywhere on the screen 5 times within 3 seconds to launch the password prompt.
3. On the password prompt, enter **SureFox** default password as **0000** (four zeros). To change the password, see [Change Password](#).

On successful login, **SureFox Settings** screen will appear.

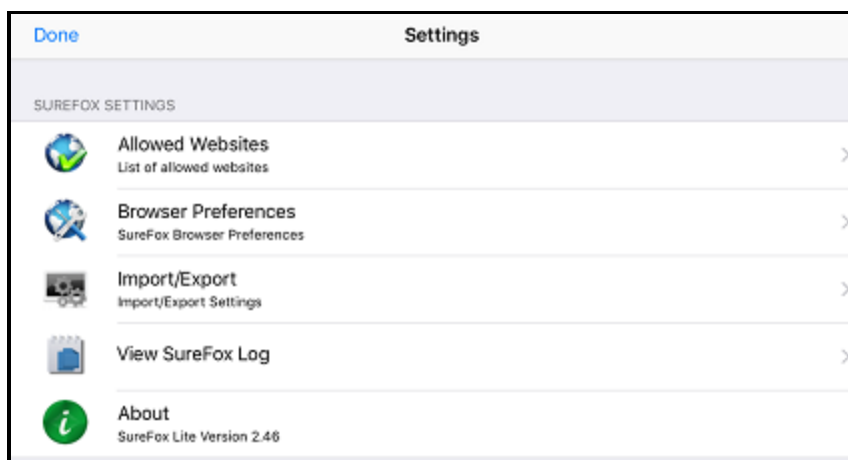


Chapter 3: Configure SureFox Settings

SureFox Settings allows the admins to set browser preferences, configure approved websites, view logs and more.

Allowed Websites

Allowed Websites option allows admin to whitelist /approve the websites on **SureFox Home Screen**. Once a website is approved, the user can browse only the approved websites. Admins have the option to approve and allow multiple websites.



Add Allowed Websites

Admin can approve a list of websites that will be displayed on the **SureFox Home Screen**. This allows the users to have access only to the approved websites on an iPad or iPhone.

To approve or whitelist a website in **SureFox**, follow these steps:

1. Access **SureFox Settings**.
2. On the **SureFox Settings** screen, tap **Allowed Websites**.
3. On the **Add/Edit Allowed Websites** screen, tap **Add**.
4. On the **Enter Website Details** screen, enter the following details:

- Protocol - Select HTTP or HTTPS based on the protocol website is using. Select **File** if local HTML pages are to be allowed.
- URL - Website address
- Title - Title of the URL will be displayed on **SureFox Home Screen**.
- Run At Startup - Launches the webpage automatically on booting of the device.
- Hide Icon - Hides allowed URL icon on the **SureFox Home Screen**
- Allow only this URL - Allows only the page specified in the URL field
- Allow SubDomain - Allows sub-domains of the specified website
- Set as Error Page - Select this option to redirect the screen to the specified webpage when an error occurs during browsing.
- Use Favicon - Allows using an icon associated with an allowed website.
- Icon Path - Enter the path of the folder that contains the icon image.
- Assign Category - Use this option to assign a website to a specific category

Blocked Websites

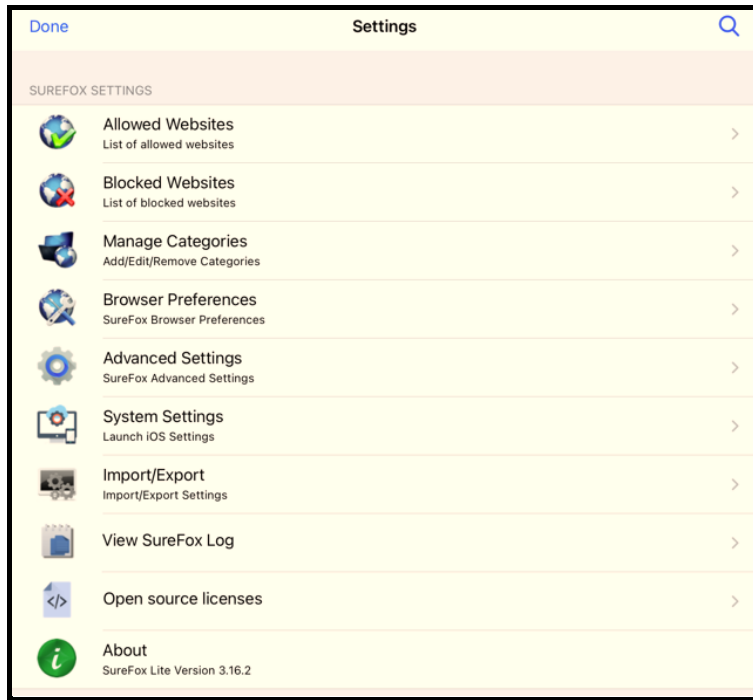
Use this option to block the users from accessing specific websites.

To block the websites, follow these steps:

1. Launch **SureFox**.
2. Access **SureFox Settings**.
3. Go to **Advanced Settings** and enable **Allow All Websites**.



Note: Once you enable the **Allow All Websites** option then **Block Websites** setting will appear on the **SureFox Settings** screen.



4. Go to **Blocked Websites** and click **Add**.
5. Select the **Protocol (http/https/file)**.
6. Enter the **URL** that you want to block.

To block multiple websites, repeat steps nos. 4 to 6.

Manage Categories

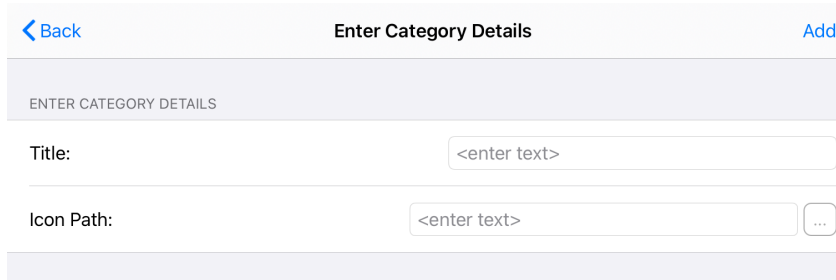
Manage Categories allows admins to create categories on the **SureFox Home Screen**. Admins can assign and organize approved websites in these categories. This is helpful when there are multiple allowed websites and want an organized look and feel on the **SureFox Home Screen**. This could also help the users to navigate through allowed websites and locate a specific allowed website among others.

Create a Category

To create a new category, follow these steps:

1. Access **SureFox Settings**.

2. On the **SureFox Settings** screen, tap **Manage Categories**.
3. On **Add/Edit Categories** screen, tap **Add**.
4. On **Enter Category Details** screen, enter a category name in **Title** field.
5. Browse and select an icon for the category and tap **Add**.



Add an Allowed Website to a Category

To add an Allowed Website to a Category, follow these steps:

1. Access [SureFox Settings](#).
2. On **SureFox Settings** screen, tap **Allowed Websites**.
3. On **Add/Edit Allowed Websites** screen, tap the website to add it to a category.
4. On **Enter Website Details** screen, tap **Assign Category** and select a category from the list.
5. Tap **Add**.

Delete a Category

To delete a category, follow these steps:

1. Access [SureFox Settings](#).
2. On **SureFox Settings** screen, tap **Manage Categories**.
3. On **Add/Edit Categories** screen, tap the category name for delete.
4. On **Enter Category Details** screen, tap **Delete > Continue** to complete.




*Note: On deleting a Category, it will move all URLs in the Category to **SureFox Home Screen**.*




Browser Preferences

Browser Preferences provides options to manage and control security settings and advanced browser settings.


Navigate to **SureFox Settings > Browser Preferences** and you will find the following settings:

Settings	Description
SureFox Administrator Password	Change the password to access SureFox Admin Settings . See Change SureFox Password .
Go to Home on Access Denied	Navigates to SureFox Home Screen when an unallowed URL is accessed.
Go to Home on Network Gain	Navigates to SureFox Home Screen when the device regains network connection.
Restrict Settings Menu	Restricts access to SureFox Settings after the specified time until reboot.
Restrict Settings After (Minutes)	Allows admin to set the time interval after which SureFox settings will not be accessible until the device undergoes a reboot.
Tap Count	Change default number of taps (5) to a desired number of taps to access SureFox Settings . See Change Tap Count .
Prevent Device Suspend	Ensures the device never suspends or locks. Keeps the device screen always ON when SureFox is running.

Allow Icon Relocation	Allows relocation of the icon on the SureFox Home Screen . This option once enabled will let the user drag and organize icons on the home screen.
Allow Icon Resize	Allows resizing of the icon on the SureFox Home Screen . This option lets the user increase/decrease the icon size on the home screen.
Reset Icon Layout	Resets the icon layout to the default.
Adjust Brightness	Use the slider to adjust and lock the brightness of the device screen.
User Agent	<p>Helps admin to set the user agent as a part of request header when the request is sent from SureFox to web server.</p> <p> Note: User agent is always set to default and will be same as the user agent of Safari browser of the device.</p>
Ignore SSL Warnings	Ignores the SSL warnings from website and opens the website normally.
Enable Custom User Agent Header	Allows admin to configure customized User Agent Header.
Custom User Agent Header	Allows admin to define the user agent using which SureFox can request web servers. Admin can specify the user agent header in this feature.
Clear Cookies on Home	Removes all the cookies stored by SureFox on device memory when the user returns to SureFox Home Screen .

Clear App Cache on Home	Removes all cached data stored by SureFox on device memory when the user returns to SureFox Home Screen .
Show Navigation Toolbar	Shows Navigation toolbar with Home, Refresh, Back and Forward buttons in SureFox . See Configure Navigation Toolbar .
Shows Options Menu on Browser Screen	Hides Navigation toolbar and displays 3 dots  on the website. On clicking  , will display the items in Option menu . See Show Options Menu on Browser .
Enable Special Links	Configure special links for phone numbers and print links on the web page. See Configure Special Links .
Enable Toast Messages	Notifies the user with small notification pop-up when any unallowed websites are accessed.
Allow Pop-Ups	Allows pop-up link to open on the existing web page as a pop-up.
Show Pop-Ups in same window	Navigates to a pop-up link rather than opening as a pop-up on the existing web page.
Enable Copy Paste	Allows copy/paste option on the web page.
Enable Zoom	Allows zoom-in and zoom-out options on the web page
Set Initial Zoom Level	Allows setting the desired zoom level. Specified zoom level will be set when the web page is launched.  Note: Zoom level can be set from 100% to 999%.

WebView Bounce	Turn-on this option to enable web view bounce on the allowed websites.
Enable Full Screen	Disables and hides top notification bar and run SureFox on full-screen mode.
Refresh Current Page on Recovering from Error	Refreshes the current page while recovering from an error.
Browser Orientation	<p>Select an Orientation option from the following to set the Orientation for the browser:</p> <ul style="list-style-type: none"> • None - No orientation or position is set for the browser screen • Landscape - Sets screen orientation in Landscape mode • Portrait - Sets screen orientation in Portrait mode
Configure Tabbed Browsing	<p>Allows the user to open multiple tabs for browsing. See Configure Tabbed Browsing.</p>
Enable Loading Icon	Displays loading icon when the web page is loading.
Wallpaper Settings	Sets a personalized wallpaper on SureFox Home Screen . See Configure Wallpaper Settings .
Idle Timeout (Seconds)	<p>Select this feature and set an inactive time period (in seconds) after which the device goes to sleep. Idle Timeout can be configured only for the following options:</p> <ul style="list-style-type: none"> • Go To Home • Screensaver Mode

	<ul style="list-style-type: none"> Power Saver Mode
Go To Home	Redirects the screen to SureFox Home Screen after a specific time period of device inactivity.
Screensaver Mode	Sets image or video as a screensaver for the device on inactivity. See Configure Screensaver Settings .
Power Saver Mode	Configure power saving option on device inactivity. See Configure Power Saver Mode .
Enable Upload Server	Turn-On this option to upload or delete files from SureFox File Manager . See Enable Upload Server .
Run On Port	Admin can change the port for Upload Server.  Note: The default server port will be 8080.
Show Files Using Google Docs	Turn on the toggle to enable viewing of different file types such as pdf files, documents, zipped files within the browser using Google Docs.
Allow Downloads	Turn on the toggle to allow downloads from the approved websites only. On selection, a download icon will be visible on the SureFox home screen.
Open File After Download	Turn on the toggle to open the file immediately once after the download.
Keep Downloaded History	Turn on the toggle to see the history of downloaded files. When you click the Download icon from the SureFox home screen, you can see the history of downloaded files

Change SureFox Administrator Password

Password to access **Admin Settings** can be changed using **SureFox Administrator Password** option.

To access **SureFox** admin settings with a default password, see [Access SureFox Settings](#).

To change **SureFox** administrator password, follow these steps:

1. Access [SureFox Settings](#).
2. On the **SureFox Settings** screen, tap **Browser Preferences**.
3. On the **Browser Preferences** screen, enter a new password in **SureFox Administrator Password** field.

This will reset the password to access **SureFox Settings**.

Change Tap Count

SureFox allows the admin to change the default tap count from 5 to a desired number of taps.



Note: Tap count values range between 4 and 40.

To change the tap count to access **SureFox Settings**, follow these steps:

1. Access [SureFox Settings](#).
2. On the **SureFox Settings** screen, tap **Browser Preferences**.
3. On the **Browser Preferences** screen, change the desired value in Tap **Count** field.

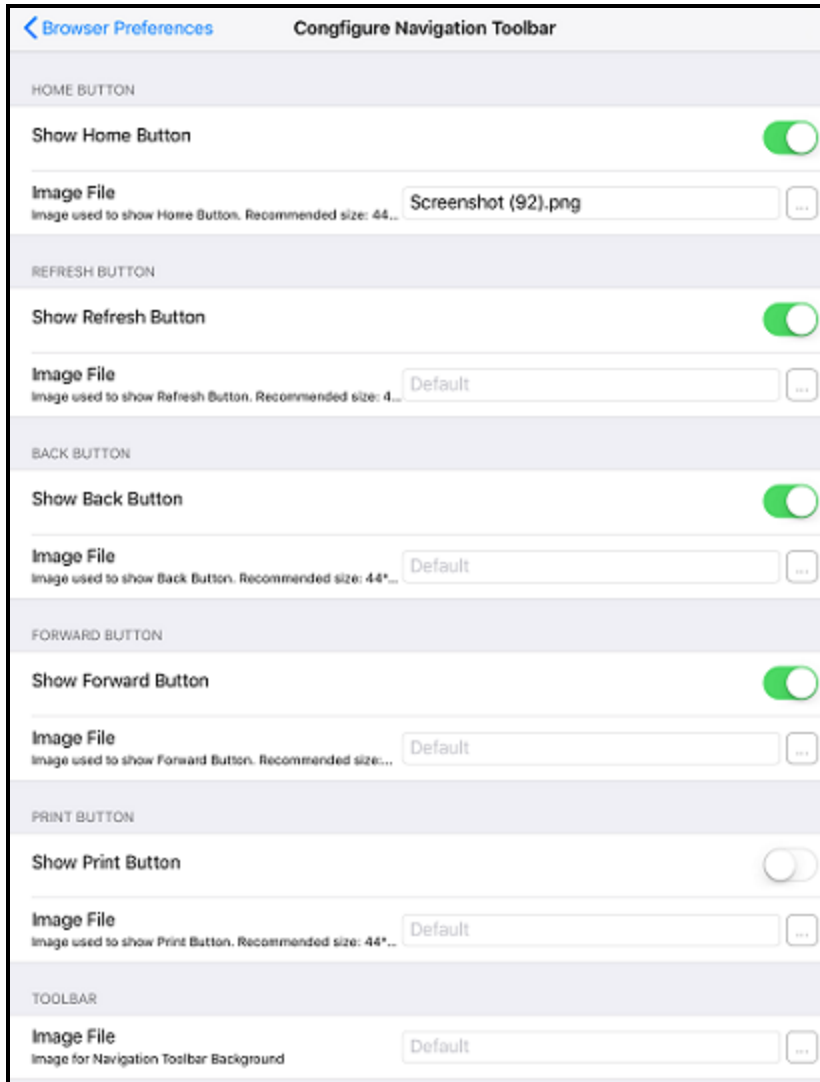
Configure Navigation Toolbar

Admin can configure the buttons in Navigation toolbar such as Home, Refresh, Back, Forward and Print.

To configure **Navigation Toolbar**, follow these steps:

1. Access [SureFox Settings](#).
2. On the **SureFox Settings** screen, tap **Browser Preferences**.

3. On the **Browser Preferences** screen, turn-on **Show Navigation Toolbar** and tap **Configure Navigation Toolbar**.




4. On the **Configure Navigation Toolbar** screen, under **Home Button**,
 - a. Turn-On **Show Home Button** to display **Home** Button on the Navigation toolbar.
 - b. Browse and select a file in **Image File** to set an icon for the **Home** button.
5. On the **Configure Navigation Toolbar** screen, under **Refresh** Button,
 - a. Turn-On **Show Refresh Button** to display **Refresh** button on the Navigation toolbar.
 - b. Browse and select a file in **Image File** to set an icon for the **Refresh** button.

6. On the **Configure Navigation Toolbar** screen, under **Back** Button,
 - a. Turn-On **Show Back Button** to display Back button on the **Navigation** toolbar.
 - b. Browse and select a file in **Image File** to set an icon for the **Back** button.
7. On the **Configure Navigation Toolbar** screen, under **Forward** Button,
 - a. Turn-On **Show Forward Button** to display **Forward** button on the Navigation toolbar.
 - b. Browse and select a file in **Image File** to set an icon for the **Forward** button.
8. On the **Configure Navigation Toolbar** screen, under **Print Button**,
 - a. Turn-On **Show Print Button** to display **Print** button on the Navigation toolbar.
 - b. Browse and select a file in **Image File** to set an icon for the **Print** button.
9. On the **Configure Navigation Toolbar** screen, under **Toolbar**, Browse and select a file in **Image File** to set the background image for the toolbar.

Show Options Menu on Browser

Select this option to hide the navigation toolbar and will show three dots on the website screen.

Click  (three dots) to display following options:

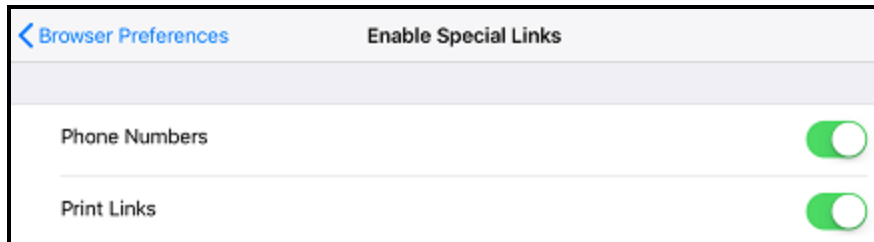
- Home - Navigates to **SureFox Home Screen**
- Refresh - Refresh and reload the website page
- Back - Navigates to the previous page of the website
- Stop - Stop loading the webpage

Configure Special Links

SureFox allows the user to enable special links for phone numbers and print links on the web page.

To enable **Special Links**, follow these steps:

1. Access **SureFox Settings**.
2. On the SureFox **Settings** screen, tap **Browser Preferences**.
3. On the Browser **Preferences** screen, turn-on **Enable Special Links**.
4. On **Enable Special Links** print, following options are available:



- **Phone numbers** - Turn-ON this option to allow the user to call, message, add the number to contact list or copy the phone number.
- **Print Links** - Turn-ON this option to allow the user to print documents navigated from printable links on the web page.



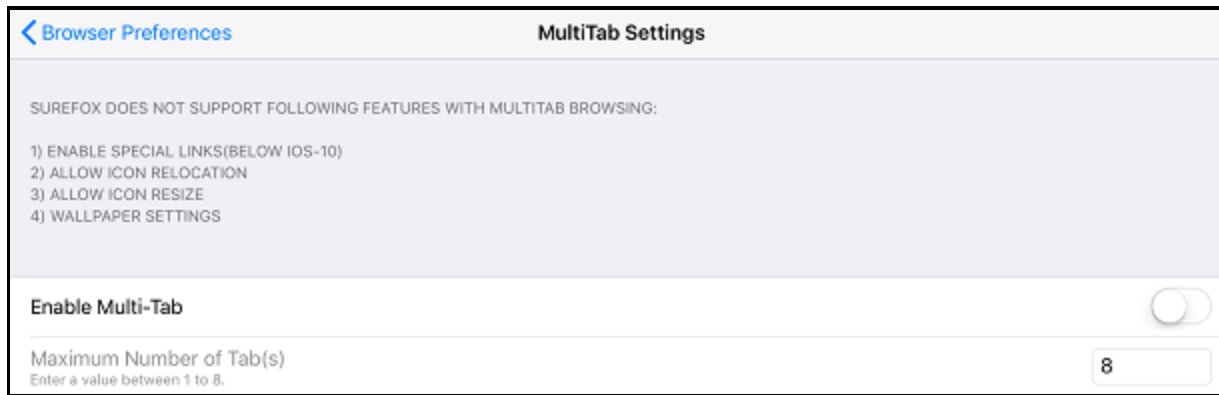
Note: This feature is available for iOS 10 and above devices.

Configure Tabbed Browsing

SureFox by default will have one browsing window. Admin can allow the user to open multiple tabs for multiple browsing windows.

To configure multiple tabs in the browser, follow these steps:

1. Access **SureFox Settings**.
2. On the **SureFox Settings** screen, tap **Browser Preferences**.
3. On the **Browser Preferences** screen, select **Configure Tabbed Browsing > Multi-Tab Settings**.
4. On the **MultiTab Settings** screen, select **Enable Multi-Tab**.



5. Enter a value in **Maximum Number of Tab(s)**.



Note:

1. This feature is available for iOS 10 and above devices.
2. Number of tabs allowed in Tabbed browsing will be between 1 and 8.

Configure Wallpaper Settings

SureFox Home Screen can be personalized with a Wallpaper. The user can alter the settings of Wallpaper such as position and size.

Following options are available in Wallpaper Settings:

- **Wallpaper** - Browse and select a file to set a personalized wallpaper on SureFox Home Screen.
- **Wallpaper Style** - Select this option to set the wallpaper in below styles:
 - Center - Sets the wallpaper on the center of the device screen.
 - Stretch - Sets the wallpaper that covers the entire device screen.
 - AspectFit - Sets the wallpaper on the device as per the original resolution of the image.

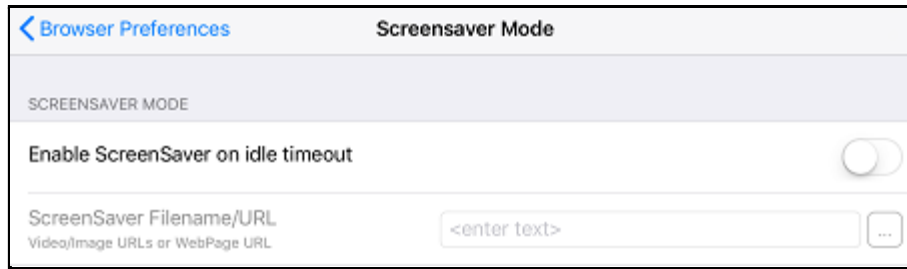
Configure Screensaver Settings

Admin can set an image /video/Webpage URL as a screensaver for the device on inactivity.

To configure a screensaver, follow these steps:

1. Access **SureFox Settings**.

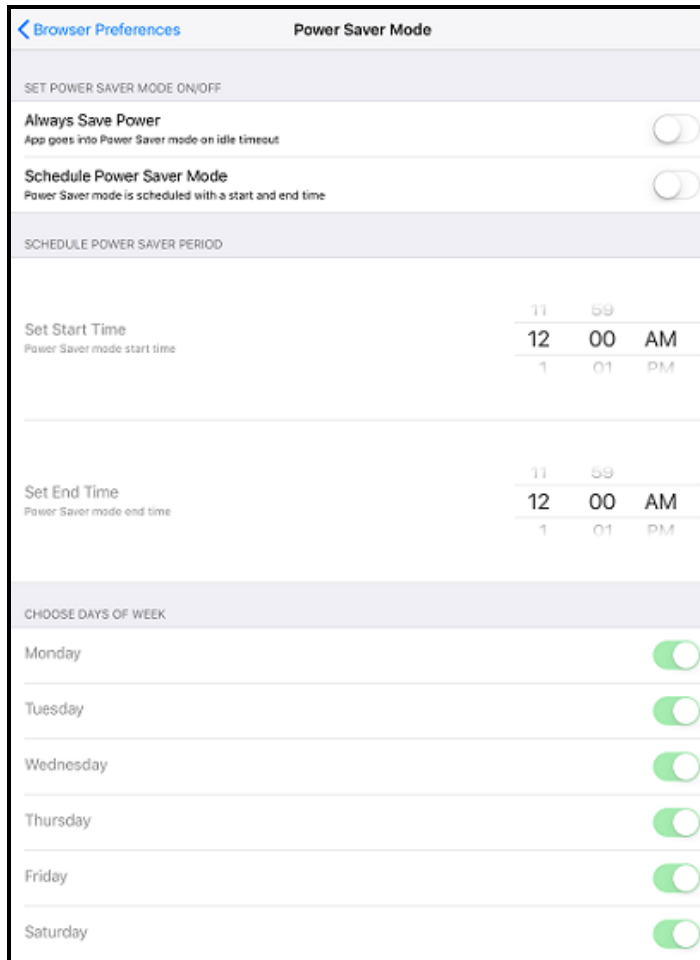
2. On the **SureFox Settings** screen, tap **Browser Preferences**.
3. On the **Browser Preferences** screen, tap **Screensaver Mode**.



4. On the **Screensaver Mode** prompt, turn-on **Enable Screensaver** on idle timeout.
5. Browse and select a video/image file/webpage URL in **ScreenSaver Filename/URL**.

Configure Power Saver Mode

SureFox helps admin to configure power saving options on device inactivity.



Browser Preferences **Power Saver Mode**

SET POWER SAVER MODE ON/OFF

Always Save Power
App goes into Power Saver mode on idle timeout ☐

Schedule Power Saver Mode
Power Saver mode is scheduled with a start and end time ☐

SCHEDULE POWER SAVER PERIOD

Set Start Time
Power Saver mode start time

11 59
12 00 AM
1 01 PM

Set End Time
Power Saver mode end time

11 59
12 00 AM
1 01 PM

CHOOSE DAYS OF WEEK

Monday ☒

Tuesday ☒

Wednesday ☒

Thursday ☒

Friday ☒

Saturday ☒

To configure power saving mode, follow these steps:

1. Access [SureFox Settings](#).
2. On the **SureFox Settings** screen, tap **Browser Preferences**.
3. On the **Browser Preferences** screen, tap **Power Saver Mode**.
4. Under **Power Saver Mode**, following options are available:
 - **Always Save Power** - Turn-On this option to allow **SureFox** application to go into power saving mode on device inactivity.

- **Schedule Power Saver Mode** - Turn-On this option to schedule power saver mode on the specific time and days of the week.
- **Set start time** - Set time to initiate the power saving mode on the device.
- **Set End time** - Set time to end the power saving mode.
- **Choose Days of Week** - Turn-On this option to choose specific days to schedule power saver mode.

Enable Upload Server

This option enables the admin to upload or delete files from **SureFox File Manager**.

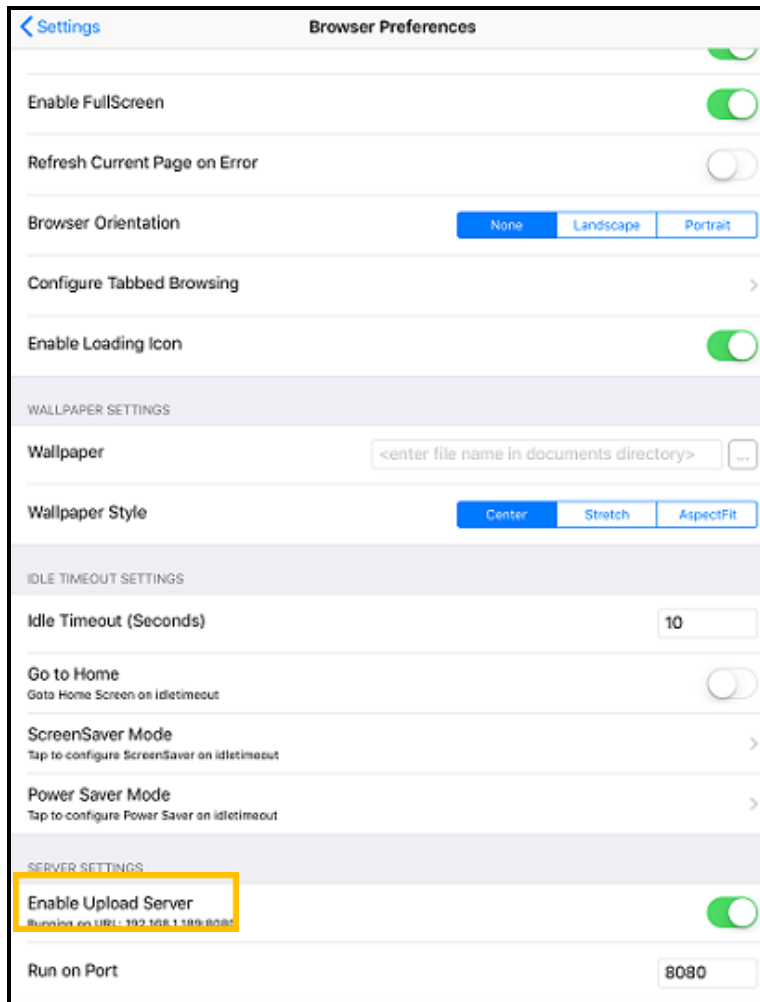
To upload a file to SureFox File manager, follow these steps:

1. Access [SureFox Settings](#).
2. On the **SureFox Settings** screen, tap Browser Preferences.
3. On the Browser Preferences screen, turn-On Enable Upload Server.

This will display the server address below this option.



Note: Make a note of the server address displayed under this option.

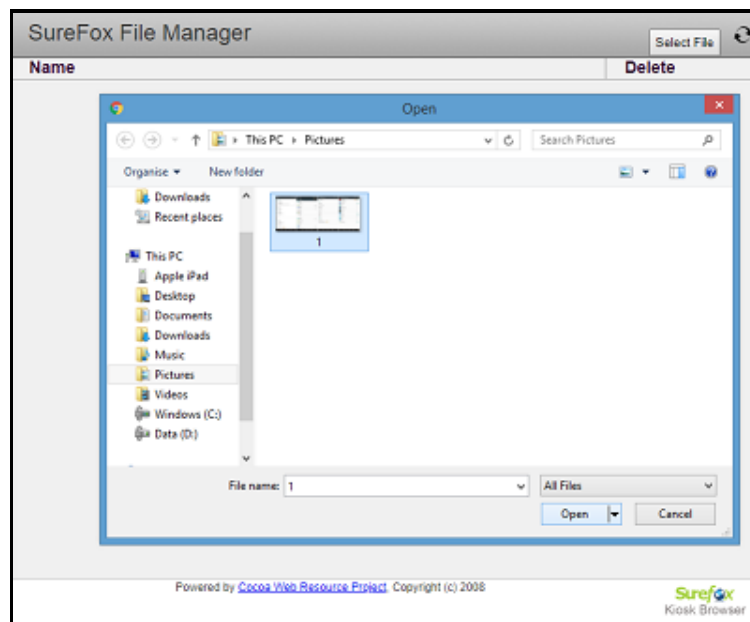



4. In Laptop / Desktop, open the browser and enter the server address generated in [step 3](#).

This will open the **SureFox File Manager** screen on the browser.



5. Click **Select File** to browse and select the file for upload.



6. Click Upload to upload the file to File Manager.
7. Click  to refresh the list of files.

Advanced Settings

SureFox offers following features under this section:

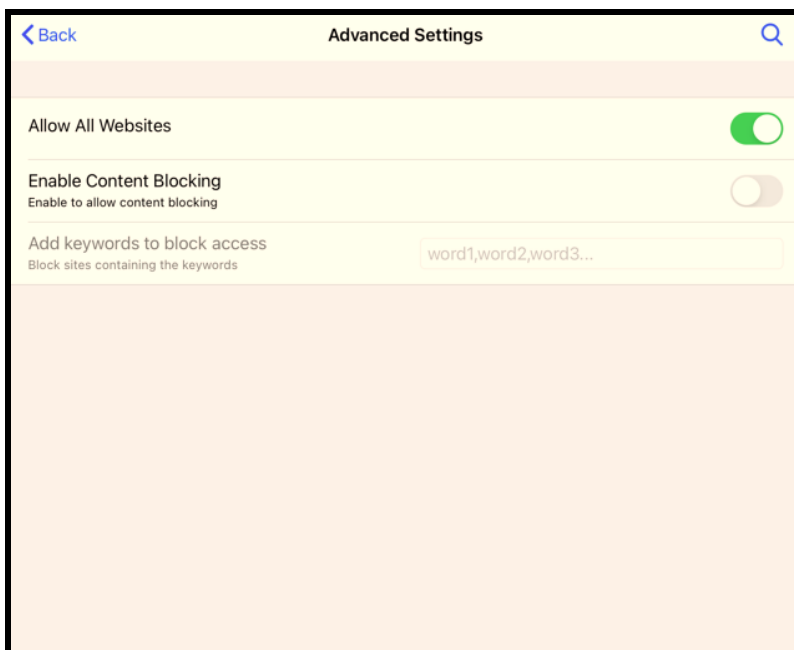
Allow All Websites - Use this option for the users to access all websites.



Note: Once this option is enabled then *Blocked Websites* setting will appear on the **SureFox Settings** screen.

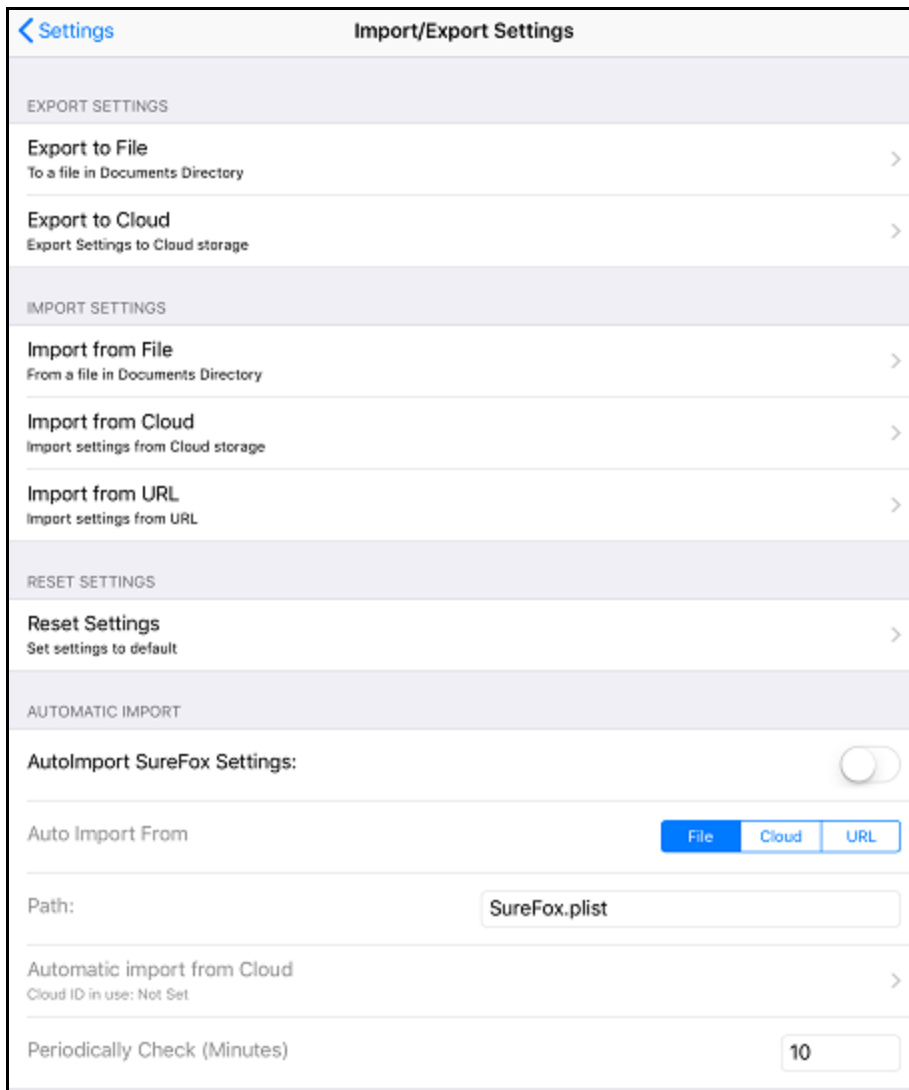
Enable Content Blocking - Use this option to block access to the webpages that contain identified keywords.

Add Keyword to block access - Enter the keywords. Block the websites that contain these keywords.



Import/Export

SureFox's feature of Import/ Export Settings helps in configuring multiple devices with identical settings in a quick and easy way.



Export Settings

Admin can configure SureFox settings on multiple devices using export to a File or Cloud options.

- **Export to File** - If the admin wants to configure multiple devices with identical **SureFox** Settings, use **Export to File option** to export the settings to a file which can be imported into other devices for auto configuration.

To export the settings file, follow these steps:

1. Launch **SureFox**.
2. Access **SureFox Settings**.

3. Tap **Import/Export Settings > Export to File**.

The settings file will be generated as a.plist file type.

4. Tap **Export** to complete.

- **Export to Cloud** - Select **Export to Cloud** and create a **New Cloud ID** or use **Existing Cloud ID**. On successful export to the cloud, a Cloud ID will be generated that can be referred while importing the settings
- **Export Settings to Cloud and Generate QR Code** - Use this option to generate a QR code for the new Cloud ID or existing Cloud ID. On successful export to the cloud, either Cloud Id or QR code will be referred while importing the settings.

Import Settings

Admins can import the **SureFox** settings from **File/Cloud/URL**.

- **Import from File** - Use **Import from File** option to import **SureFox Settings** from a file.
- **Import from Cloud** - Select **Import from Cloud** and enter the **Cloud Id** (created while exporting the settings) or select it from the **History** and tap **Import Settings**.
- **Import from URL** - SureFox settings can be saved to the local server. Select Copy Settings from URL option and enter the server path and tap Import to import the settings from the specified server path.

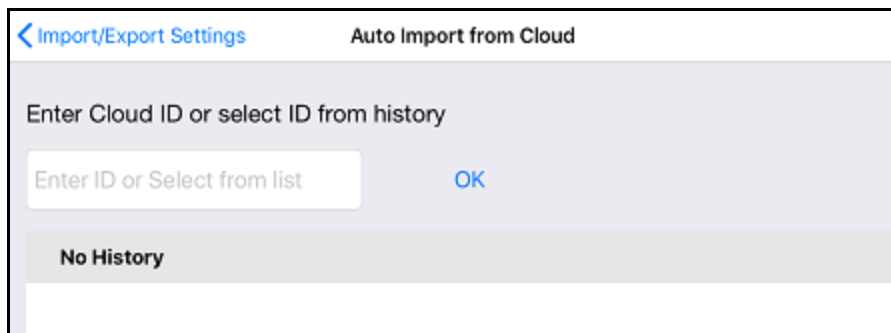
Reset Settings

Reset Settings option will reset all the settings to default.

Automatic Import

Automatic Import option will import **SureFox Settings** automatically from a specified **File, Cloud ID** or **URL**.

- **Auto Import SureFox Settings** - Enable this option to import settings from a specified location such as File, Cloud or URL.
- **Auto Import From** - Select the location (File/Cloud/URL) to import the settings.
- **Path** - Select a file or URL that will highlight the path where the settings file name or the URL consisting the settings of the application to be saved.
- **Automatic Import from Cloud** – Enter the **Cloud ID** or select a **Cloud ID** from history to import the settings from Cloud.



- **Periodically Check (Minutes)** - Enter the value in **Periodically Check (Minutes)**. This will import the settings file periodically when there are any changes in the settings in the specified time.

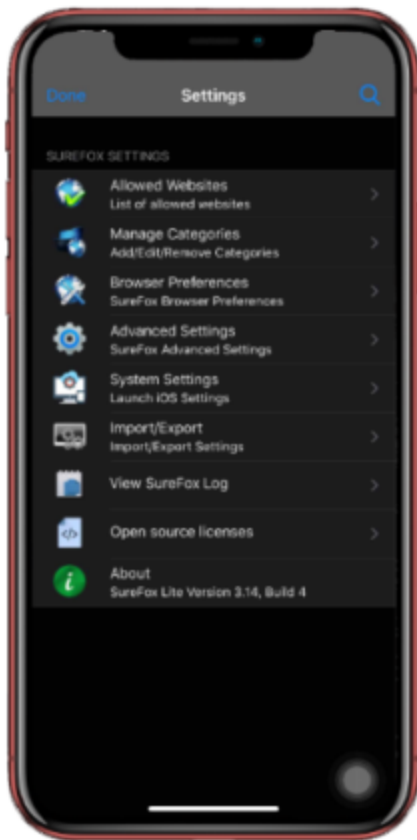
System Settings

Users are allowed to make changes in the device's system settings without exiting **SureFox** using **System Settings** option under **SureLock Admin Settings**.

Also, the admin can enable dark mode on the user devices. It helps to increase the readability by reducing the light emitted by device screens while maintaining the minimum color contrast ratio.

To enable Dark Mode on the devices, navigate to **SureFox Admin Settings > System Settings > Display & Brightness** and enable **Dark Appearance**.

Once enabled, the SureFox screen will appear as shown in the screenshot below:



Remotely configure SureFox using SureMDM

SureFox can be remotely configured using **SureMDM** by following the below-mentioned steps:

- **Enroll the device to SureMDM**

To supervise and enroll the device in SureMDM, select an option from the following:

[DEP](#)

or

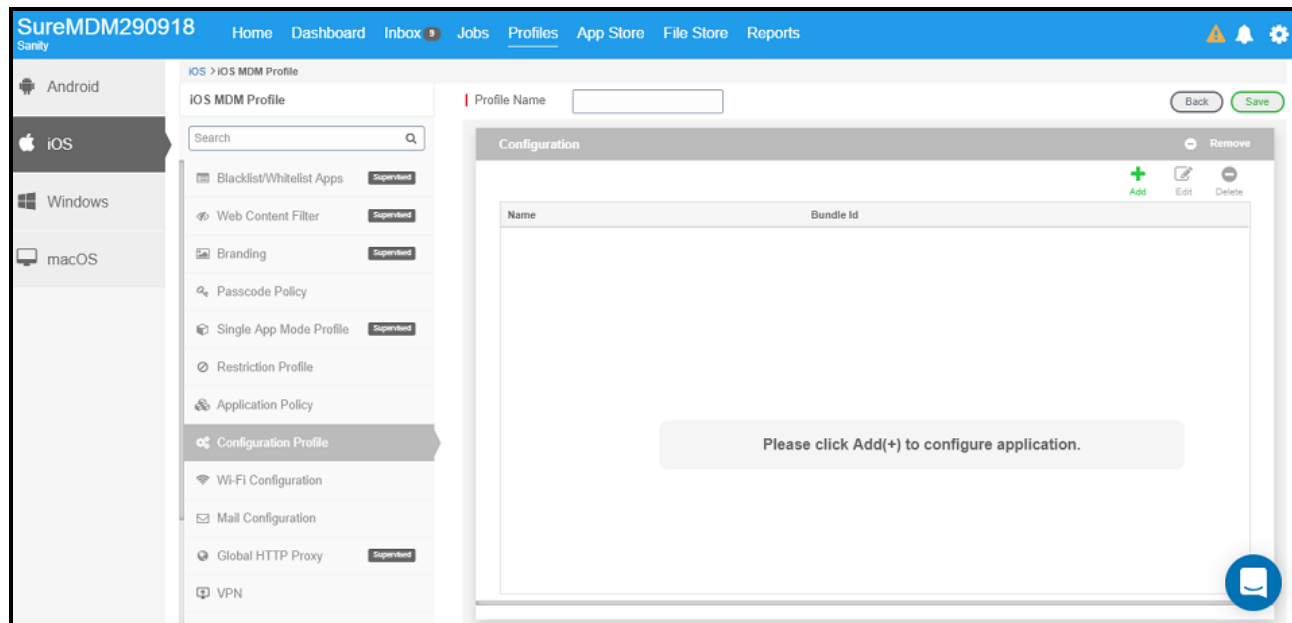
[QR code Enrollment](#)

- Use Configuration profile in SureMDM to configure SureFox

To configure **SureFox** remotely on the enrolled device(s), follow these steps:

1. Login to **SureMDM Web Console**.
2. On **SureMDM Web Console**, click **Profiles**.

3. On **Profiles** screen, click **iOS > Add**.
4. Under **iOS MDM Profile** screen, select **Configuration Profile**, enter **Profile Name** and click **Configure**.
5. In the **Configuration** section, click **Add**.



6. On the **Application Configuration** prompt, enter **Application Name**, **App ID**, **Key** and **Value** and click **Save**.

Application Configuration

App Name

Choose App

App ID

Key

Value

Save

Newly created profile will get listed in the Profiles section.

- Go back to **Home** tab and select the device(s) or a group.
- Click **Apply** to launch **Apply Job To Device** prompt.
- On **Apply Job To Device** prompt, select the created Configuration profile and click **Apply**.

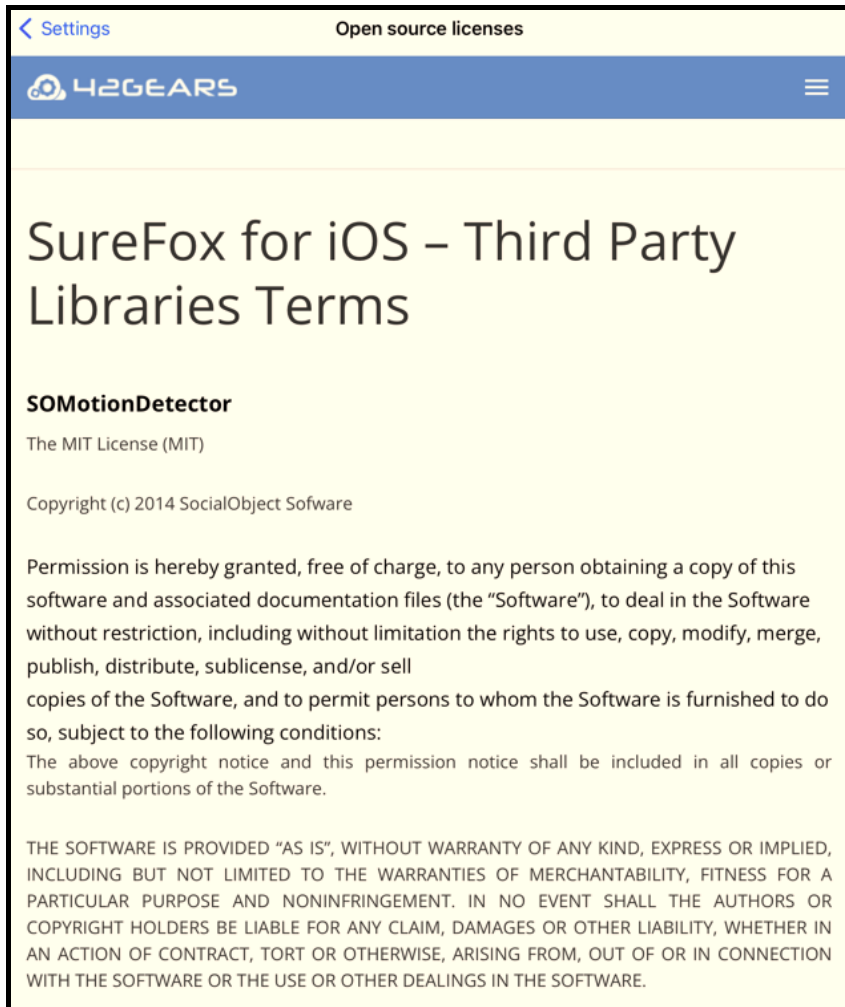
View SureFox Log

Use **View SureFox Log** option to see the log activities in **SureFox**.

Settings SureFox Log	
2018-10-19 15:11:54: App General: Application Entered Foreground	
2018-10-19 15:11:54: AutoImport: AutoImport initiated	
2018-10-19 15:11:54: App General: Power Saver Off	
2018-10-19 15:11:54: App General: Power Saver Off	
2018-10-19 15:11:54: debug: decidePolicyForNavigationAction	
2018-10-19 15:11:54: Webview: Loading URL: https://bng-networks.com:4433/seat/index.php?client=1&si...	
2018-10-19 15:11:56: debug: decidePolicyForNavigationAction	
2018-10-19 15:11:56: Webview: Loading URL: https://bng-networks.com:4433/seat/index.php?q0=2	
2018-10-19 15:11:56: debug: decidePolicyForNavigationAction	
2018-10-19 15:11:56: Webview: Loading URL: https://bng-networks.com:4433/seat/index.php?q0=2	
2018-10-19 15:11:56: debug: decidePolicyForNavigationAction	
2018-10-19 15:11:56: Webview: Loading URL: https://bng-networks.com:4433/seat/index.php?q0=2	
2018-10-19 15:11:57: debug: decidePolicyForNavigationAction	
2018-10-19 15:11:57: Webview: Loading URL: https://bng-networks.com:4433/seat/save.php?q0=2	
2018-10-19 15:11:57: debug: decidePolicyForNavigationAction	
2018-10-19 15:11:57: Webview: Loading URL: https://bng-networks.com:4433/seat/save.php?q0=2	
2018-10-19 15:11:58: debug: didFailNavigation	
2018-10-19 15:11:58: debug: -999	
2018-10-19 15:11:58: debug: decidePolicyForNavigationAction	
2018-10-19 15:11:58: Webview: Loading URL: https://bng-networks.com:4433/seat/save.php?q0=2	
2018-10-19 15:11:58: debug: decidePolicyForNavigationAction	
2018-10-19 15:11:58: Webview: Loading URL: https://bng-networks.com:4433/seat/index.php?q0=2	
2018-10-19 15:11:58: debug: decidePolicyForNavigationAction	
2018-10-19 15:11:58: Webview: Loading URL: https://bng-networks.com:4433/seat/index.php?client=1&si...	
2018-10-19 15:12:00: App General: Password Alert Shown	
2018-10-19 15:12:02: AutoImport: AutoImport Stopped	
Mail Quick View Clear	

Open Source Licenses

This section provides information on third-party libraries used for SureFox and its terms.



About SureFox

Displays the **SureFox** version running on the device.